

Data Breach

November 22, 2025

Media Inquiries: mediarelations@situsamc.com

Statement:

On November 12, 2025, SitusAMC (“we” or the “Company”) became aware of an incident that we have now determined resulted in certain information from our systems being compromised. Corporate data associated with certain of our clients’ relationship with SitusAMC such as accounting records and legal agreements has been impacted. Certain data relating to some of our clients’ customers may also have been impacted. The scope, nature and extent of such impact remains under investigation by the Company and its third-party advisors.

Upon becoming aware of the incident, we commenced an investigation with the assistance of leading experts, notified (and continue to cooperate with) federal law enforcement authorities, and began taking measures to assess and contain the incident. The incident is now contained and our services are fully operational. No encrypting malware was involved.

We are in direct, regular contact with our clients about this matter. We remain focused on analyzing any potentially affected data and will provide updates directly to our clients as our investigation progresses.

Top 5 FAQs:

What happened?

On November 12, 2025, the Company became aware of an incident that we have now determined resulted in certain information from our systems being compromised. Upon becoming aware of the incident, the Company commenced an investigation with the assistance of leading experts, notified (and continues to cooperate with) federal law enforcement authorities, and began taking measures to assess and contain the incident. Our services are fully operational, and the incident did not involve encrypting malware.

What measures has SitusAMC taken in response?

Upon learning of the incident, we took prompt steps to investigate the nature and scope of the incident with the assistance of leading, third-party experts. We also notified and began cooperating with law enforcement. Additional hardening measures since the incident include, among others, implementing credential resets, disabling remote access tools, updating certain firewall rules, and enhancing certain security settings.

Which services and products were/are affected?

Our investigation into which services and products were affected remains ongoing. What we can say is that our services are fully operational.

Was any client’s business or personal information impacted by the incident? What about our customers?

We have confirmed that certain of our clients’ data was impacted. Corporate data associated with some of our clients’ relationship with SitusAMC such as accounting records and legal agreements has been impacted. The scope, nature and extent of such impact remains under investigation by the Company and its third-party advisors.

When will you be able to provide another update?

The Company and its third-party advisors are working around the clock on our investigation, and we will provide another update as we have more information to share and as appropriate.

Customer Letter

Below is an example of the letter we distributed to our customers on November 22, 2025 about this incident. We are making this publicly available in effort to reach more of our customer base in a transparent manner.

Dear Clients,

What Happened: On or about November 12, 2025, SitusAMC (“we” or the “Company”) became aware of an incident that we have now determined resulted in certain information from our systems being compromised. Upon becoming aware of the incident, the Company commenced an investigation with the assistance of leading experts, notified (and is continuing to cooperate with) federal law enforcement authorities, and began taking measures to assess and contain the incident.

Our systems and services are fully operational, and we are providing full service to our clients. The incident is now contained and did not involve encrypting malware.

What Information Was Involved: We have confirmed that certain of our clients’ data was impacted. Corporate data associated with your relationship with SitusAMC such as accounting records and legal agreements has been impacted. Certain data relating to your customers may also have been impacted. The scope, nature and extent of such impact remains under investigation by the Company and its third-party advisors.

What We Are Doing: Upon learning of the incident, we took prompt steps to investigate the nature and scope of the incident with the assistance of leading experts. We also notified and began cooperating with law enforcement. We took measures to further secure our systems and are monitoring them to further identify any data that may have been impacted.

We take this matter and the security of our clients’ information very seriously. If you have additional questions, please reach out to securitynotice@situsamc.com. Thank you for your ongoing partnership with SitusAMC.

Sincerely,
SitusAMC