



Press Releases

City of Columbia Advises of a Security Incident Affecting Select Services

October 21, 2026

The City of Columbia is currently addressing a security incident involving the City's network that has affected select applications and services. The City of Columbia is working to restore impacted applications, while maintaining essential public safety and utility services.

The City of Columbia's Information Technology Department identified suspicious activity within the network and promptly notified the South Carolina Law Enforcement Division (SLED), which is assisting with and leading the investigation.

Several citizen applications and services are currently impacted, including MyColaSC, and online services pertaining to Business Licensing, Parks & Recreation, Planning & Development Services, Geographic Information Systems (GIS) and Animal Services.

The City of Columbia wants to reassure residents that critical public safety and utility systems remain operational. These include the Columbia Police Department, Columbia-Richland Fire Department, 911 communications, Columbia Water systems and the Payment Center, including online payment services.



When MyColaSC is impacted, residents can call **(803) 545-3300** to report concerns or request assistance with issues typically submitted through the application. These include potholes, fallen

trees, park equipment concerns, broken streetlights and other local service requests. ^

For all emergencies, residents should continue to call **911**.

The City of Columbia is working to restore impacted applications and services while SLED continues its investigation. The City will provide additional updates as more information becomes available.

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City of Columbia Celebrates POUT Cosmetics & Skin Care Studio Grand Reopening and Ribbon Cutting

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City of Columbia Seeks Residents to Serve on Boards and Commissions

Visitor Resources

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Quick Links

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ADA Policy

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (“ADA”), the City of Columbia will not discriminate against qualified individuals with disabilities on the basis of disability in its service programs, or activities.

ONE Columbia Arts & History

Community Development

View Policy



Riverbanks Zoo

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