



(<http://www.bamboohr.com>)

All Systems Operational

Updated a few seconds ago

app.bamboohr.com (US) ⓘ	Operational
app.bamboohr.com (Canada) ⓘ	Operational
app.bamboohr.com (Ireland) ⓘ	Operational
www.bamboohr.com	Operational

External Services

⚠ Cloudflare (<https://www.cloudflarestatus.com>)

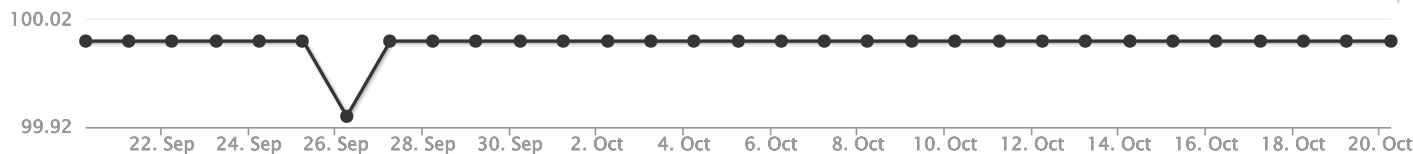
✓ Mailgun (<https://mailgun.statuspage.io>)

Metrics

Today Week Month

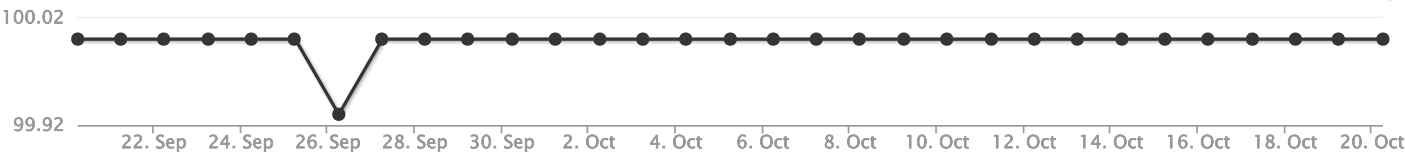
US Datacenter Uptime

100.00%



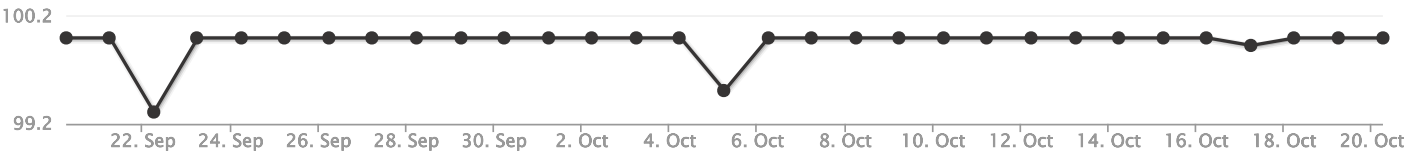
Canada Datacenter Uptime

100.00%



Ireland Datacenter Uptime

99.96%



BambooHR is temporarily unavailable: Security Precaution
(/pages/incident/54f0de009d6f51e7140002b7/6ad897f670d2d304e082ebdb)

Security Issue

Incident Status

Security Issue

Components

app.bamboohr.com (US), app.bamboohr.com (Canada), app.bamboohr.com (Ireland), www.bamboohr.com

Locations

ca-central-1 Datacenter, eu-west-1 Datacenter, us-east-2 Datacenter, us-east-1 Datacenter

October 21, 2026 4:46AM MDT
October 21, 2026 10:46AM UTC
MONITORING

We’re aware of PHP2SHELL, a security vulnerability affecting widely used web software, including software used by BambooHR. Our teams are closely monitoring our systems and taking protective measures.

If needed, we will temporarily take BambooHR offline as a precaution to protect customer data. We’ll share updates here.

UPDATE: We have temporarily taking BambooHR offline as a precaution. Please see below for more details.

October 21, 2026 5:51AM MDT

October 21, 2026 11:51AM UTC

MONITORING

We are temporarily taking BambooHR offline as a precaution in response to PHP2SHELL, a critical security vulnerability affecting widely used web software across many organizations.

The security of your data is our top priority. Our Engineering and Security teams have been monitoring our systems throughout the night and are working to address the vulnerability and restore access safely.

We know this interrupts essential work, including payroll, and we're sorry for the disruption.

We do not yet have a confirmed restoration time. We will continue sharing updates here.

October 21, 2026 9:03AM MDT

October 21, 2026 3:03PM UTC

MONITORING

We have applied the recommended security fix and are now testing affected systems to verify that we can safely restore access. BambooHR remains temporarily unavailable while this work continues.

The security of your data remains our top priority. Thank you for your patience as we work to restore access safely.

October 21, 2026 10:01AM MDT

October 21, 2026 4:01PM UTC

MONITORING

Initial tests of the security patches have passed. We are now validating that affected features and services are working correctly before restoring access.

The security of your data remains our top priority. Thank you for your continued patience as we work to bring BambooHR back online safely.

October 21, 2026 11:31AM MDT

October 21, 2026 5:31PM UTC

MONITORING

Testing of the security patches is progressing as expected. Our teams continue validating features and services affected by this vulnerability before restoring access.

Thank you for your continued patience as we work to restore service safely.

October 21, 2026 12:01PM MDT

October 21, 2026 6:01PM UTC

RESOLVED

BambooHR is back online following security patching and validation. You can log in and resume your work.

You may experience slower page loads or intermittent errors throughout the day. Our teams are closely monitoring performance and will share updates here as needed.

The security of your data remains our top priority. We're sorry for the disruption and appreciate your patience.

SUBSCRIBE

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