

Update on Ahold Delhaize's cybersecurity incident

Zaandam, October, 13, 2026 – As was shared on October 12, 2026, [Ahold Delhaize is experiencing a cybersecurity issue within its network](#). Our teams are taking steps to assess and mitigate the issue. This resulted in us taking precautionary measures, including taking some systems offline to help protect them.

We recognize that these actions have caused disruption for customers, associates and partners, but protecting our infrastructure in the best interest of our customers, associates and partners is a top priority. Our teams are working with urgency to investigate the incident and restore affected systems safely. As they make progress in assessing and mitigating the issues, we are in the process of starting a controlled re-launch of certain systems.

As part of our response, we are working with relevant internal teams and external cybersecurity experts. We are engaging with the appropriate authorities and other stakeholders as necessary. As the investigation is ongoing, we are not sharing further details that could compromise security measures or interfere with our response efforts. Although our investigation is still ongoing, we have no evidence at this moment that customer and associate data was taken in this cybersecurity incident.

Our brands' stores across Europe and the United States remain open and are serving customers. The impact of our preventative measures differs per brand. Each local brand is working hard to serve its customers and minimize disruption.

We will provide further updates when appropriate. We apologize for any inconvenience this issue may have caused customers and partners.

Cautionary notice

This communication includes forward-looking statements. All statements other than statements of historical facts may be forward-looking statements. Forward-looking statements can be identified by

from future results expressed or implied by such forward-looking statements. Therefore, you should not place undue reliance on any of these forward-looking statements. Factors that might cause or contribute to such a material difference include, but are not limited to, the factors affecting the Company's business set forth in the Company's public filings and other disclosures. Forward-looking statements reflect the current views of the Company's management and assumptions based on information currently available to the Company's management. Forward-looking statements speak only as of the date they are made and the Company does not assume any obligation to update such statements, except as required by law.

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