



Update on Cybersecurity Event at UNM Health Sciences Center

October 27, 2026



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UPDATE as of 2:02 p.m., Oct. 27, 2026

Critical electronic systems at The University of New Mexico Health Sciences Center (HSC) are back online following Monday's cybersecurity event. All UNM Health hospitals are fully open,

ambulance traffic has returned to normal operations, and clinics have resumed regularly scheduled appointments and procedures.

Information technology security teams began containment efforts around 11 a.m. Monday, Oct. 26, after identifying a cybersecurity threat. Their assessment determined that the event affected some end-user devices but did not penetrate core systems or servers. Teams worked with external partners to secure the network and notified state and federal law enforcement.

UNM Hospital leadership activated the Emergency Operations Center to coordinate the response and provide guidance to employees, students and clinical teams.

Clinical Response

From 12:30 to 2:30 p.m. Monday, UNM Health temporarily diverted ambulance traffic to other area health systems while security teams worked to protect the network. System outages also required the suspension of outpatient surgeries and appointments for the remainder of the day.

UNM Health began restoring operations at 2:30 p.m. Monday, bringing systems back online in phases as it was safe to do so. Care teams will work with patients to reschedule appointments and procedures affected by the disruption.

With electronic systems restored and normal ambulance operations resumed, UNM Health's

focus is on supporting patients and our frontline healthcare workers.

Academic Response

Classes at the UNM School of Medicine, College of Nursing, College of Pharmacy and College of Population Health remain canceled Tuesday. Nonessential HSC employees were asked to remain home Tuesday. Essential and clinical employees reported to their normal duty stations.

Classes at UNM's Central and branch campuses are not affected. All HSC academic and research programs should resume normal operations on Wednesday.

This incident remains under criminal investigation, limiting any further information at this time.

Previous Update From 10:27 p.m., Oct. 26, 2026

Information technology security teams continue working to resolve the cybersecurity event affecting UNM Health Sciences Center. All UNM Health hospitals (UNM Hospital and SRMC) are open, and all clinics will resume regularly scheduled appointments and procedures Tuesday, Oct. 27, 2026.

Classes at the UNM School of Medicine, College of Nursing, College of Pharmacy and College of Population Health are canceled Tuesday. Classes at UNM's Central and branch campuses are not affected.

Nonessential employees at the UNM Health Sciences Center are asked to remain home Tuesday. Essential and clinical employees, along with students with clinical responsibilities, should report to their usual work or clinical locations.

Previous Update From 6:08 p.m., Oct. 26, 2026

The University of New Mexico Health Sciences Center (HSC), which includes the UNM Health clinical delivery system, experienced a cybersecurity event Monday, Oct. 26, 2026.

HSC information technology security teams immediately took steps to contain the event and protect the network. They also notified state and federal law enforcement and engaged external partners to assist with the investigation.

Leadership activated an Emergency Operations Center to coordinate the response and provide guidance to HSC employees, students and UNM Health system frontline providers.

From 12:30 to 2:30 p.m., UNM Health temporarily limited its acceptance of new patients as teams responded to the event. We are grateful to the health systems in Albuquerque and Santa Fe that worked with us to ensure patients had a safe place to receive care. System outages also required us to suspend outpatient surgeries and appointments for the remainder of the day.

At 2:30 p.m., UNM Health began resuming operations and bringing systems back online in

phases, as it was safe to do so. We will work with patients to reschedule missed appointments and procedures.

As part of efforts to protect the network, UNM canceled classes on the Health Sciences campus and dismissed nonessential employees.

UNM Health Sciences academic and research units will remain closed Tuesday, Oct. 27. All classes, including online and remote classes, are canceled.

UNM employees in previously designated critical areas are expected to maintain their regular work schedules. UNM Hospital and UNM Medical Group employees are expected to return to work tomorrow. Students with clinical responsibilities should report to their assigned duty stations.

An update on outpatient surgeries and appointments scheduled for Tuesday will be provided later this evening or early Tuesday morning.

We recognize this event may have impacted patients, employees and students, and we appreciate their patience as our teams respond. We understand there are many questions. Because this remains an active law enforcement investigation, we are limited in what we can share at this time.

Previous Update From 2:30 p.m., Oct. 26, 2026

The University of New Mexico Health System is experiencing a cybersecurity issue at this time. UNM Health officials are actively working to resolve this issue. Currently, all ambulance traffic is being diverted to other hospitals and all appointments at all clinics today have been cancelled. UNM Health patients should not show up to UNM Health facilities on October 26. Emergencies should be handled by 911 and non-emergencies should be delayed until further notice.

The cybersecurity threat is affecting the entire University of New Mexico Health Sciences Center. At this time, all non-essential personnel and all students enrolled at the School of Medicine, College of Pharmacy, College of Nursing, and College of Population Health should leave campus for the remainder of Monday, October 26. This does not apply to clinical employees or those identified as essential.

More information will be shared as soon as it becomes available.

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