Cybersecurity Incident FAQs

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Updated: Friday, November 13, 2026
The University of Texas at Arlington continues to work with law enforcement and external experts to investigate and address a cybersecurity incident first discovered on Oct. 26, 2026.

The investigation now indicates that personal information was accessed during the incident. We are working to determine whose information may have been involved and the nature and extent of the information accessed. Once we have identified the individuals affected, we will contact them directly with information about what happened, steps they can take to help protect their information, and how the University will support them. We are committed to keeping those affected both informed and supported through this process.

We are also taking additional steps to strengthen our cybersecurity protections and safeguard the information entrusted to us. This includes enhancing security measures and reviewing our systems and processes to reduce the risk of similar incidents in the future.

As a result of the incident, MachForms remain offline. The university continues to monitor for additional impacts to university systems or operations.

Protecting university information and maintaining essential operations remain top priorities. We will continue to share timely, accurate updates as more information is confirmed

Has personal or sensitive information been accessed?

What types of personal information may have been accessed?

Does this mean my personal information was accessed?

How will I know if my information was affected?

What is the University doing to protect my personal information?

Will the University provide identity theft protection or credit monitoring?

Should I take steps to protect my personal information now?

What if I have already received a suspicious email or think my information has been compromised?

What systems or services have been affected?

What are MachForms, and how is the outage affecting the University?

What should students or employees do if a MachForm has a significant role in their organization or department's

Are classes, student services, research, or other university operations affected?

Who is investigating the incident? Are law enforcement or other government agencies involved?

What should students, faculty and staff do to maintain a safe information security environment?

How will the University keep the community informed?

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